

## Training: how to identify potential recoveries

We provide interactive training sessions to help our clients identify and pursue recoveries so you can handle small claims in-house.

Our training programmes are tailored to suit your business but we usually keep sessions to an hour and often find lunchtime at your office works well.

The training covers:

### Common causes of action

Contract breaches

Negligence

Nuisance

Water Industry Act 1991 liability

Consumer Protection Act 1987 liability

### Preserving evidence

### Subrogated claims

### Settlement offers

### The small claims process (including enforcement)



*"The level of service has always been exemplary; they are fast to respond, proactive in approach and have a deep understanding of our business due to a long-term relationship."*

*"They are willing to go the extra mile for the relationship. You get a city performance from a regional office."*

*"A team of consummate lawyers who have a remarkable depth of knowledge and experience."*



#### Contact me for more information

Rick Munro

Insurance partner

D +44 (0)238 083 7755

M +44 (0)778 710 4638

E [rmunro@pitmans.com](mailto:rmunro@pitmans.com)

## About Pitmans Law

Banking & Finance  
 Commercial  
 Corporate  
 Debt Recovery  
 Dispute Resolution  
 Employment  
 Insurance  
 Intellectual Property  
 Matrimonial & Family

Pensions  
 Real Estate  
 Restructuring & Insolvency  
 Wills, Tax & Trusts

Banking  
 Charities & Not for Profit  
 Energy  
 Hospitality  
 Insurance  
 Life Sciences  
 Real Estate  
 Retail  
 TMT  
 Transport

**13**  
 Areas of expertise



The founding UK member firm of the global legal network, **Interact Law**

Tier 1 Ranked  
 Top 150 Law Firm  
 Regional Heavyweight  
 Lawyer 200 Star Performer

**Award winners**

Lawyer of the year  
 Law Firm of the Year  
 Lex 100 Best Work/  
 Life Balance



With Pitmans Law you can be assured of the quality of advice and service you demand from a city law firm – but with a distinction. The courage to stand apart, to think and act personally, with an uncompromising focus on achieving outstanding client outcomes. We say what we mean, matching our behaviours to our words.

Established for over 150 years, Pitmans Law is headquartered in Reading with offices in London and Southampton. The lower overheads of a regional office ensure we can provide city quality legal advice at a competitive price to deliver exceptional value for our corporate and private clients locally, nationally and internationally.

Pitmans provides legal advice to address our clients' needs across a wide range of industry sectors and specialisms including particularly strong specialist teams in pensions advisory, real estate, dispute resolution as well as corporate and commercial law. Our clients draw confidence from the top tier recognition Pitmans achieves in the industry benchmarking directories, Legal 500 and Chambers UK.

**Contact us**  
 T +44 (0)345 222 9222  
 E law@pitmans.com